

Quality Policy Statement

Platinum Electricians (PE) specialises in electrical installation and maintenance services for the commercial, industrial and domestic markets.

PE's objectives are to:

- deliver our customers a wow experience;
- provide quality workmanship by committed and trained franchise owners and employees;
- provide value for money using quality products from our preferred suppliers;
- focus on continuously improving our systems and processes to ensure we are delivering quality service that is efficient and scalable.

To achieve these objectives and satisfy the expectations of our customers, PE is committed to implementing and maintaining an Integrated Business Management System which is based on ISO 9001 and which incorporates the requirements of AS/NZS 4801 in relation to Workplace Health and Safety and ISO 14001 in relation to Environmental Management.

The PE management team are committed to demonstrating leadership with respect to the quality management system and taking accountability for the effectiveness of the system. The PE management team will also ensure the integration of the quality management system into its business processes and promote the use of a process approach and risk-based thinking through regular communication and support.

Matters for improvement in any area will be identified and acted on with professional efficiency. Resources, both technical and human will be focused towards the prevention of quality deficiencies in order to satisfy the Company vision of "being the world's greatest customer focused Electricians". PE is committed to continuous improvement involving ongoing monitoring, review and training. Formal and measurable quality objectives will be established and reviewed annually.

The successful operation of the quality management system relies upon the co-operation and involvement of personnel at all levels. Our commitment to quality will ensure the continued success of PE and the satisfaction of customers, regulators and employees.



Director
Joshua Nicholls

Date: 29 January 2019

Next Review Date: January 2020